

PHYSICAL DAMAGE AND CARGO (PDC) ADJUSTER

Working closely with a team of experienced adjusters, the PDC Adjuster will use investigative skills to examine, negotiate, and settle long haul physical damage and cargo claims; ensuring that claims service is delivered within Old Republic's exceptional customer service standards. Claims are small to moderate in complexity.

RESPONSIBILITIES:

- Investigate, settle and process assigned claims within specified limit of authority
- Evaluate claim and establish accurate preliminary settlement reserves in accordance with Company guidelines
- Negotiate loss settlements based on coverage in question, knowledge of repair costs, and other relevant factors
- Work closely with insured to effect equitable claims solutions
- Assure documentation of claims files in accordance with company policies and expectations
- Daily coverage verification
- Pursue subrogation where appropriate
- Develop and maintain customer service and broker relationships.

QUALIFICATIONS:

Educational/Experience:

- Post-secondary education or equivalent related work experience
- Completion of at least one CIP course and actively pursuing CIP designation
- 1 – 2 years of claims experience preferred but not required – training is provided

Skills/Abilities:

- Strong customer service and negotiation skills
- Well organized with success working in a fast-paced environment
- Strong decision making and problem solving skills
- Excellent communication skills, both written and verbal
- Knowledge of principles and practices of claims settlement, policy wording and coverage issues is a plus

Please submit resume and cover letter to HR@orican.com. We thank all applicants for their interest; however, only those selected for an interview will be contacted.

Old Republic Canada is an equal opportunity employer. Accommodation will be provided for qualified applicants with a disability throughout all parts of the hiring process. If you require an accommodation due to a disability, please contact Human Resources and we will work with you to determine an appropriate accommodation. Applicants need to make their needs known in advance.